



The ETC Spotlight

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ETC Participates in Area Parades

ETC participated in four local area parades this fall.

The Greensburg Fall Festival parade took place on September 18th at 10 am.



The Batesville Holiday parade took place on November 20th at 1 pm. It was quite a windy day and a few of our decorations blew off in route to the parade.



The Greensburg Holiday parade took place on November 26th at 6 pm. ETC won a first prize trophy for their entry.

The Sunman Holiday parade took place on December 4th at 11 am.



ETC entered a decorated vehicle in all parades and passed out either candy or coupons to attendees.

ETC would like to thank all of our employees who contributed to making the parades a successful and enjoyable experience.



ETC Awards Department of the Year

Starting in 2002 ETC has awarded one department, Department of the Year, at their annual Christmas party. This year the Maintenance Department was declared the winner. ETC's Maintenance Department consists of two individuals; David Smith and Sam Kreuzman. Dave Smith, Facilities/Maintenance Manager, has been with the company for 9 years. Sam Kreuzman, Facilities/Maintenance Assistant, has been with the company for 2 years. Together they handle almost all maintenance needs for all three offices and ensure that ETC meets all OSHA requirements.



Department managers vote on who they think is most deserving of this award. The department who receives this award has their department name and picture placed on a plaque located at our Sunman office. The plaque states that this department "has exceeded expectations, enabling ETC to deliver the finest service possible to their customers."

Previous winners were Batesville's Outside Plant in 2002 and the Central Office & Outside Plant Engineering in 2003.

Spyware Alert



The Federal Trade Commission (FTC) has issued a spyware alert and urges computer users to get wise about the signs of spyware. Spyware is a computer program installed on your computer without your consent that monitors or controls your computer usage.

How do you know if spyware is on your computer? Clues include an unusually large amount of pop-up ads, a sudden change in your Internet home page, new and unexpected toolbars and icons, random error messages and slow performance when opening programs or saving files.

YOU CAN PREVENT SPYWARE. The FTC suggests you update your operating system and Web browser software, download software only from sites you know and trust, don't install any software without knowing exactly what it is, don't click on any pop-up window ad links, don't click on links in spam offering anti-spyware software, and install a personal firewall to stop uninvited users from accessing your computer.

If you suspect your computer has spyware, get an anti-spyware program from a vendor you know and trust. Set it to scan on a weekly basis and every time you start your computer.

For more information about protecting your computer from spyware, visit www.ftc.gov/infosecurity.

Curiosity Corner Winners

The questions and answers to the October 2004 ETC Spotlight were:

- Q1. ETC opened a new office in _____.
A. Greensburg
- Q2. All ETC customers will now receive at least a ___ page phone bill.
B. 3
- Q3. True or False: ETC has lowered ALL of their PCS phone prices - AS MUCH AS \$40.00!
A. True

There were 181 combined entries from both the Sunman and Batesville offices with winners selected at random. The winners from our Sunman office were Carol Schuler and Louetta Brown. The winners from our Batesville office were Bob Grieshop and Tasha Short. Each winner receives a set of ETC glassware coffee mugs.

We would love to hear from our readers. If you have a telecommunications topic you'd like featured in the ETC Spotlight, please let us know. As always, continue to read the ETC Spotlight.

ETC Welcomes New Employees

ETC has 60 employees to date. Our newest employees are: Greg Redd of Greensburg as a member of our Sunman cable TV department, Janice Merkel of Batesville as a part-time member of Ei8ht Legs, and Matt Anderson of Sunman as a member of Enhanced Business Solutions.

Ei8ht Legs and Enhanced Business Solutions are divisions of ETC. Members of both divisions can be contacted at our Batesville office.



Protecting what you value most!

An ETC residential or business security system is useful to deter crime and give you peace of mind 24 hours a day, 7 days a week. Our professionally installed and monitored alarm systems not only help secure your residence or business from potential intruders, but also provide a quick link to help in the event of an emergency.

Wireless System Special \$99.95!

Wireless special includes: 1 controller keypad with battery backup, siren and dialer, 1 pet-friendly motion detector, 2 door/window detectors, 1 four button smart-key wireless remote, yard signs and window decals. A 3-year monitoring contract is required.

Call for a free security evaluation today!

1-877-207-5070



Scholarship Information

ETC will be awarding a \$500 scholarship to one high school senior attending East Central High School, Jac-Cen-Del High School, Batesville High School, Oldenburg Academy, and Greensburg High School.

By being a member of OPASTCO, the Organization for the Promotion and Development of Small Telecommunications Companies, ETC can offer area students an additional scholarship opportunity. Members of OPASCTO can nominate candidates to be considered for the FRED Scholarships. Every year, FRED, the Foundation for Rural Education and Development awards scholarships to rural area students. Scholarships range from \$1,000 to \$5,000 with an estimated \$60,000 available in 2005.

All seniors are encouraged to apply. Applications can be obtained from the guidance office at the eligible schools mid-January.

Applications should be mailed to Anita Fledderman at PO Box 145, Sunman, IN 47041. The FRED Scholarship applications are due by January 28, 2005 and the ETC Scholarship applications are due by Tuesday, April 26, 2005. For more information on either scholarship, please contact Anita Fledderman at (812) 623-2122.

Curiosity Corner

- Q1. Which ETC department was declared Department of the Year at this year's Christmas party?
A. Marketing B. Maintenance C. Billing
- Q2. ETC participated in ___ local area parades this fall.
A. 2 B. 3 C. 4
- Q3. How many schools will ETC be presenting scholarships to?
A. 3 B. 4 C. 5

Please write your answers on a small piece of paper. Incomplete entries will be thrown out, so be sure to include your name, address and telephone number.

Mail your entry in with your remittance statement (bill) or mail your answers to ETC at PO Box 145, Sunman, IN 47041. Log onto www.etczone.com to answer the Curiosity Corner questions online. The questions are located under the Community Info icon.

Entries must be received by February 4, 2005. Limited to one entry per household.

“Work like you don't need the money. Love like you've never been hurt. Dance like nobody's watching.”

- Leroy Robert “Satchel” Paige